

EMPLOYMENT OBJECTIVE

Seeking employment as a Systems Administrator/Engineer.

PROFESSIONAL EXPERIENCE

DIRECTOR OF TECHNOLOGY

Southgate Academy Tucson, AZ 2005 – Present

- Supporting and maintaining Windows 2003/2008 Servers & Ubuntu Linux Server.
- Supporting and maintaining Exchange 2010.
- Supporting 100+ network workstations and maintaining Active Directory users and groups.
- Assisting with State finance requirements by generating reports and making uploads.
- Addressed network bottlenecks by improving network topography.
- Implemented and maintained a Linux firewall and content filtering server.
- Budgeting and procurement of federal funding through the E-Rate program.

SYSTEMS/NETWORK ADMINISTRATOR / TECH SUPPORT SUPERVISOR

Dakotacom.net Tucson, AZ 1998 – 2005

- Managed a Unix/Windows based ISP server network consisting of 20+ servers
- On call every three weeks for system outages and after hours customer issues.
- Assisted with integration of complex information systems.
- Managed 6 people in a call center environment troubleshooting mainly internet connectivity issues on all Windows and Macintosh systems.
- Responsible for troubleshooting broadband connections and opening trouble tickets with Qwest and New Edge Networks.
- Completed several IP address transitions, requiring remote firmware upgrades and reconfiguring virtual circuits on the main Cisco DSL router.
- Handling level 2 customer trouble tickets and high profile customers with technical issues.

EDUCATION

2010 **Pima Community College** Tucson, AZ

- Taking classes part-time for transfer to the University of Arizona in order to complete a Bachelor of Science in Computer Engineering.

1998 – 2002 **The University of Arizona** Tucson, AZ

- Bachelor of Fine Arts in Media Arts.
- Worked as an intern for Misty Production Services.

SKILLS & TALENTS

SOFTWARE: Microsoft Windows and Windows Server, Unix/Linux, MacOS, TCP/IP Networking, HTML/CSS, JavaScript, C/C++, Perl, MatLab

INTERESTS: The Internet, Technology, Cinematography, Photography, Video Editing, Video Streaming. My video work can be found at <http://video.gusadelic.com>.